

Medium Enterprise / Financial Services in South Africa

Introduction

This case study of Johannesburg Stock Exchange is based on a November 2017 survey of SQL Doctor customers by TechValidate, a 3rd-party research service.

“SQL Doctor provides us with rapid investigations and resolutions.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Doctor:

- SQL Server performance problems due to index and query issues

Use Case

The surveyed company has 500 to 999 SQL Server databases in their environment.

The survey company looked for the following key features when evaluating SQL Doctor:

- Limit the analysis to specified databases, applications, and performance categories
- View a summary of the health of the entire enterprise and of a selected server
- Display a prioritized list of performance optimization recommendations
- Access analysis history and view trends

Results

The surveyed company achieved the following results with SQL Doctor:

- Team impact:
 - Identified the root cause and resolved problems faster
 - Reduced database workload and increased database performance
- Organizational impact:
 - Decreased database-related IT costs
 - Maximized their infrastructure investments

The survey company rates the following capabilities of SQL Doctor as compared to its competition:

- quick or full health checkups: best in class
- drill-down dashboard: best in class
- prioritized recommendations: best in class
- educational resources: best in class
- scripts to tune and undo: best in class
- access to analysis history: best in class

Company Profile

Company:
Johannesburg Stock Exchange

Company Size:
Medium Enterprise

Industry:
Financial Services

About SQL Doctor

SQL Doctor is a must-have time-saving tool that leverages proven industry best practices endorsed by SQL Server MVPs to analyze and provide recommendations for improving SQL Server performance. It targets some of the most common performance problems such as queries, server configuration, security, database objects, memory, wait statistics, query plans, and much more.

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