

SQL DIAGNOSTIC MANAGER FOR MYSQL (FORMERLY MONYOG) CASE STUDY

Medium Enterprise, Computer Services, Saudi **Arabia**

Introduction

This case study of Tamkeen Technologies is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.

"SQL Diagnostic Manager for MySQL increased our availability ratio."

"With SQL Diagnostic Manager for MySQL, we have a clear view for everything."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Improving visibility into the overall health and performance of databases
- Increased pressure from other IT groups and third party vendors

Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 100 to 499 MySQL databases in their environment.
- Uses MySQL in the following environments:
 - In the private cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:

Company Profile

Company: **Tamkeen Technologies**

Company Size: Medium Enterprise

Industry: **Computer Services**

About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

- Find query bottlenecks using wait state analysis
- Find and resolve blocking and deadlocks
- Proactively alert with multiple baselines and automatic response actions
- Produce and publish performance reports
- Allow for automatic administration and provisioning of monitoring using scripting
- Include automated advisor rules with best practices recommendations
- Monitor databases in the cloud

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
 - Improved database administrator efficiency
 - Improved visibility into database health and performance
 - Accelerated mean time to resolution for database issues
 - Improved database performance
 - Monitored databases in the cloud with the same tools as for on-premise
- Organizational impact:
 - Improved database end-user experience
 - Experienced better planning for future capacity requirements
 - Reduced lost employee productivity
 - Reduced risk and increased confidence with migrating to databases to the cloud
- Reduced the following:
 - Unplanned downtime: 60% to 80%
 - The time to find the root cause: 60% to 80%

Source: Fares Alokeeli, Database department Manager, Tamkeen Technologies

Learn More:

Idera



Research by **TechValidate**