PRECISE CASE STUDY

# Medium Enterprise / Educational Institution in **Turkey (SQL Server)**

## Introduction

This case study of a medium enterprise educational institution company is based on a September 2017 survey of Precise customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

"With Precise, we are successful at point and shoot during troubleshooting."

"The trend analysis is better and graphical evidence makes it

# Challenges

The business challenges that led the profiled company to evaluate and ultimately select Precise:

- Finger pointing from other IT groups and third-party vendors
- Slow root cause identification and long mean time to resolution
- Excessive costs or lack of resources to monitor applications
- An inability to proactively deal with problems before they impact the organization

# **Use Case**

The key features and functionalities of Precise that the surveyed company uses:

- Uses Precise for the following technology:
  - Microsoft SQL Server
- Evaluated the following features before purchasing Precise:
  - Historical analysis and trending, and capacity planning
  - Database optimization

## **Results**

The surveyed company achieved the following results with Precise:

#### **Company Profile**

IDERA

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

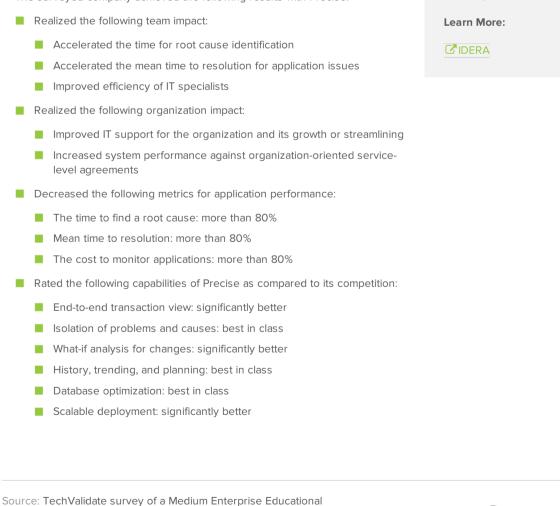
TechValidate stands behind the authenticity of this data.

Company Size: **Medium Enterprise** 

Industry: **Educational Institution** 

#### **About Precise**

Precise measures the enduser experience starting from the browser and tracks it through all tiers of virtual and physical infrastructure from application to database to storage.



Institution Company

Research by **TechValidate** 

✓ Validated Published: Sep. 29, 2017 TVID: 225-C09-394