

PRECISE CASE STUDY

Large Enterprise / Automotive & Transport in France (SQL Server, Oracle Database, DB2)

Introduction

This case study of a large enterprise automotive & transport company is based on a September 2017 survey of Precise customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Precise fills a lack of monitoring tools for IBM DB2 and Microsoft SQL Server.”

“Precise provides good help for saving time in finding what was wrong in the past.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Precise:

- Finger pointing from other IT groups and third-party vendors
- Slow root cause identification and long mean time to resolution

Use Case

The key features and functionalities of Precise that the surveyed company uses:

- Uses Precise for the following technologies:
 - Oracle Database
 - Microsoft SQL Server
 - IBM DB2
- Evaluated the following features before purchasing Precise:
 - End-to-end transaction tracking and correlation through all IT tiers
 - Dashboard overview of application performance with easy drill-down to identify root cause
 - Historical analysis and trending, and capacity planning

Results

The surveyed company achieved the following results with Precise:

- Realized the following team impact:
 - Improved application performance
 - Accelerated the time for root cause identification
 - Accelerated the mean time to resolution for application issues
 - Improved visibility into application health and performance
 - Reduced finger-pointing from other IT groups and third-party vendors
- Realized the following organization impact:
 - Reduced application-related IT costs
- Decreased the following metrics for application performance:
 - The time to find a root cause: more than 80%
 - The cost to monitor applications: more than 80%
- Rated the following capabilities of Precise as compared to its competition:
 - End-to-end transaction view: significantly better than
 - Isolation of problems and causes: significantly better than
 - History, trending, and planning: significantly better than
 - Scalable deployment: better than

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Automotive & Transport

About Precise

Precise measures the end-user experience starting from the browser and tracks it through all tiers of virtual and physical infrastructure from application to database to storage.

Learn More:



Source: TechValidate survey of a Large Enterprise Automotive & Transport Company

Research by TechValidate

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