SQL DIAGNOSTIC MANAGER FOR MYSQL (FORMERLY MONYOG) CASE STUDY

Medium Enterprise, Professional Services, USA

Introduction

This case study of Internet Brands/WebMd is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.

> "SQL Diagnostic Manager for MySQL provides ease of monitoring database activity and ease of query optimization."
>
> "SQL Diagnostic Manager for MySQL provides significant time reduction to resolve slow queries."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements
- Accelerating root-cause identification and mean time to resolution
- Monitoring databases in the cloud with a minimum number of tools and learning curve

Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 500 to 999 MySQL databases in their environment.
- Uses MySQL in the following environments:
  - On-premise on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:
  - Find query bottlenecks using wait state analysis
  - Find and resolve blocking and deadlocks
  - Proactively alert with multiple baselines and automatic response actions

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
  - Improved database administrator efficiency
  - Accelerated mean time to resolution for database issues
  - Improved database performance
- Organizational impacts:
  - Experienced better planning for future capacity requirements
  - Reduced lost employee productivity
  - Reduced database-related IT costs
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server as compared to its competition:
  - Monitor in real-time: Better
  - Monitor problematic queries: Better
  - See top queries across servers: Better

Company Profile

Company:
Internet Brands/WebMd

Company Size:
Medium Enterprise

Industry:
Professional Services

About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

Learn More:

Idera

Source: **Gary Carroll, Procurement Director, Internet Brands/WebMd**

Research by TechValidate

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