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SQL DIAGNOSTIC MANAGER CASE STUDY

Aviva (Global 500 / Insurance in United Kingdom)

Introduction

This case study of Aviva is based on an April 2017 survey of SQL Diagnostic Manager customers by TechValidate, a 3rd-party research service.

"With SQL Diagnostic Manager, I am able to track and identify database locks for which a critical report used to fail."

"I really like the dashboard appearance."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager:

- Optimizedtheir SQL Server database instances to:
  - Improve database performance.
  - Identify inefficient and poor performing SQL queries, batches, and statements.
  - Accelerate root cause identification and mean time to resolution.
  - Automate alert response actions to correct problems and integrate with other systems.
  - Find query bottlenecks using wait state query workload analysis.

Use Case

The key features and functionalities of SQL Diagnostic Manager that the surveyed company uses:

- Has 10 to 24 SQL Server databases in their environment.
- Operating systems integrated with SQL Server databases: Windows.

Results

The surveyed company achieved the following results with SQL Diagnostic Manager:

- Increased database performance.
- Decreased unplanned database downtime by 50% to 74%.
- Improved mean time to resolution for database issues by more than 75%.
- Improved collaboration with other IT groups and less finger-pointing.
- Increased database administrator efficiency.
- Improved visibility into the health and performance of their database.

Company Profile

Company:
Aviva

Company Size:
Global 500

Industry:
Insurance

About SQL Diagnostic Manager

SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance and availability problems within the SQL Server environment.

Learn More:

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Source: Indraneel Das, Database Administrator, Aviva

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Research by TechValidate