

Medium Enterprise, Financial Services, Chile

Introduction

This case study of Previred is based on an October 2018 survey of SQL Diagnostic Manager for SQL Server customers by TechValidate, a 3rd-party research service.

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“SQL Diagnostic Manager reduces our infrastructure cost and provides us with monitoring performance.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for SQL Server:

- Improving database performance
- Improving visibility into the overall health and performance of databases

Use Case

The key features and functionalities of SQL Diagnostic Manager for SQL Server that the surveyed company uses:

Company Profile

Company:
Previred

Company Size:
Medium Enterprise

Industry:
Financial Services

- Has 50 to 99 SQL Server databases in their environment.
- Uses the SQL Server in the following environments:
 - On-premise on physical machines
 - The private cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for SQL Server:
 - Find and resolve blocking and deadlocks
 - Proactively alert with multiple baselines and automatic response actions

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for SQL Server:

- Team impact:
 - Improved visibility into database health and performance
 - Improved database performance
- Organizational impact:
 - Improved confidence in organization-oriented service-level agreements
 - Reduced database-related IT costs
- Reduced the following:
 - Unplanned downtime: 60% to 80%
 - Mean time to resolution: >80%
 - Cost to monitor databases: 60% to 80%
 - Number of unexpected incidents: 60% to 80%
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server compared to its competition:
 - Dashboard customization: Better
 - Query-level wait statistics: Significantly better
 - Tempdb monitoring: Significantly better
 - Alerting: significantly Better
 - SCOM integration: Better
 - Server-level waits: Better
 - Query analysis: Significantly better

About SQL Diagnostic Manager for SQL Server

IDERA SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance, or availability problems within their SQL Server environment.

Learn More:

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